

#### HELLO AND WELCOME TO ALL!

We are pleased to send you our newsletter about our most recent 2020 activities. This year, we have launched new Emergency Funds for children and their families. These new Emergency Funds have allowed us to help a large number of families who were kind enough to share with us a bit of their story about when they had to face the great storms of life.

Many families have written us touching words to express their gratitude and, since a picture is worth a thousand words, here are some wonderful pictures that we want to share with you and that illustrate the positive impact felt by parents and their children. There's more that we want to share with you, one of our most memorable evenings of 2019. This took place as part of our draw One Sleepover, One Trip, and we were thrilled to be able to offer a family a dream trip to Orlando, Florida.

In conclusion, we would like to invite you to visit our improved Internet site and tell you about our new presence on Instagram and GoFundMe. Please don't hesitate to subscribe to our to brand new newsletter, which will be published twice a year.

Thank you for your support for all the little kangaroos and their families.

Make a donation to support the mission on our website at <u>www.lamaisonkangourou.org</u>.

Founded in 2011, The Kangaroo House is the first emergency and front-line center in Quebec that offers emergency assistance services to the children and their families 24/7. Located on the island of Montreal, our organization is now specialized in helping families experiencing a family emergency such as divorce or separation, exhaustion, serious illness, loss of a loved one, a call out of work, job loss, etc.

Our objective is to prevent children from experiencing these stressful situations and to support families facing unexpected challenges. Our warm approach is based on human values and is oriented towards community mutual aid. Our thoughts toward children who were victims this year of family difficulties. We work upstream with families to prevent family tragedies and improve family health in Quebec.

### THE NEW EMERGENCY KANGAROO FUNDS



The Kangaroo House offers listening and referral services and help through its various emergency funds while directing families to organizations that can help them in the longer term. Our social goal is to improve the well-being and health of families.

In addition, we are working on finding a brand new Kangaroo House to host the children, as we suffered serious water damage in 2018. Although we cannot take children at the moment, our various emergency funds still allow us to meet the needs of the families. Anyone with a dependent child or children aged 0 to 12 years old can benefit from our services 24 hours a day, 7 days a week.

Our families go through different family issues throughout the year and they need a place to safely drop off their little kangaroos so that they can solve or mitigate their problems and get back on the road after they have gone through life's great storms.

We are working very hard to open a new Kangaroo House to welcome all the little kangaroos, as we have been doing so brilliantly since 2011. In the meantime, we are announcing that the Kangaroo House will become newly mobile in 2020 to meet and help families through our new 2020 Emergency Funds.

The Kangaroo House wishes to raise funds to rebuild a warm house that can accommodate children in a safe environment while their parents get back on their feet. In the meantime, the organization has decided to continue to offer services by innovating and offering brand new specialized services to families through the new Kangaroo 2020 Emergency Funds. These services allow us to broaden our range of services and to extend them to all of Quebec. This is why we are asking you to support us with the five new Emergency Funds that will allow us to immediately help families and offer personalized services corresponding to their needs.

# HERE ARE THE FIVE NEW EMERGENCY FUNDS FOR THE CHILDREN AND THEIR FAMILIES.

# Take a look at our photo albums on our website to see all the families who received our help through your generous donations.

#### Be part of the Kangaroos' mission and <u>donate today</u>.



#### **OUR BIG BROTHER JOEY**

At Kangaroo House, we are sensitive to the difficulties that front-line caregivers may encounter when they have to deal with irregular schedules or cannot afford unpaid leave. This pandemic period brings with it complexities that, over an extended period of time, make caregivers more susceptible to burnout. That's why the wonderful pocket that holds the Joey Fund is an emergency hotline for healthcare staff to offer direct and immediate assistance tailored to their urgent needs during this time of crisis and of difficulty in accessing non-standard child care. This fund allows us to provide financial support, such as paying for child care at home or at an agency that may receive children.

#### **OUR COUSIN WALLABY !**

Our little cousin Wallaby intervenes in the most stressful situations for parents, such as when a fam. For example, if you are the victim following a disaster such as a fire, water damage, flooding, a criminal act or vandalism. Our cousin Wallaby can help you bounce back financially through her emergency fund by offering you, for example, the installation of an alarm system, an initial rent payment to relocate you or emergency lodging.

#### LITTLE BROTHER SKIPPY

At Kangaroo House, we care about the well-being of parents and their children. This is why our little brother Skippy has in his paws an envelope containing the emergency fund to provide assistance to parents who are at the end of their resources. At the present time, we see an increasing number of people experiencing situational emotional distress related to job loss, bereavement, divorce, separation, etc. This fund is also intended to help families with a parent, child or loved one requiring hospitalization following illness or surgery or during a period of convalescence. Skippy will give you a helping hand, notably by covering certain emergency expenses such as daycare at home by a person of your choice or in a daycare service.

#### **UNCLE WALLAROO**

Our wonderful Uncle Wallaroo takes care of the family's well-being in order to give you a little bit of sun and a boost of energy. Indeed, he jumps at every opportunity to provide emergency financial assistance to families who are experiencing great hardship. He has flair and knows how to find recreational or relaxing activities for the whole family to make you jump for joy. That's why this fund is used to pamper you and offer you, among other things, an overnight stay in a hotel, a stay outdoors, access to a spa, or a stay at a family or children's camp.

#### MOMMY BOOMER AND DADDY FLYER WELCOME EVERYONE!

Come find refuge with Mommy Boomer and Daddy Flyer. These funds are intended to help families get emergency supplies and feel more secure from want. The many possible situations include forced unemployment, insufficient social assistance, low wages or no income. Whether you are a newcomer, about to start a new life, a young parent in school or a single parent, Mommy Boomer and Daddy Flyer's door is wide open. They will go out of their way to offer you emergency financial assistance for clothing, toys, diapers or food items such as formula.

#### MAKE A DONATION ON OUR WEBSITE: www.thekangaroohouse.org



# **Testimonials from families who benefited from our new emergency funds in 2020.**

To whom it may concern:

This is to tesfitfy to the help, advice and listening offered to our family by the Kangaroo House. Last fall, Mrs. Fortin, through the Kangaroo House, helped us obtain food aid (groceries at Metro), and donated La Ronde tickets for me, my spouse and my disabled daughter. In addition, she listens, helps and advises us when we are going through more difficult times, both on a family and a financial level. Our family is very grateful for all that Kangaroo House has given us and continues to give us.

Community organizations that provide personalized help like the Kangaroo House are rare and of great importance in our society. On the other hand, it must be said that grants and funding which are essential to the continuity and proper functioning of such organizations are increasingly rare and difficult to obtain. It is my turn to ask you to provide funding to the Kangaroo House, which is facing certain challenges and is therefore in great need of your help.



Good day,

I would like to thank the Kangaroo House for the hotel stay I spent with my little kiddos. It allowed me to rest. A big thank you for your support. It is very much appreciated.



#### Good day,

Thank you for the support you gave me after I experienced domestic violence. You offered me your services in the past because I was out of breath. (I was hiding domestic violence from everyone.) The CLSC Saint-Michel in Montreal had told me about your emergency centre. I wanted to take my son there to help me get back on my feet and make a game plan to deal with this violence and also with my health. You had told me that your house had suffered a disaster and that you were no longer taking children, but you never gave up the situation!

You had offered me a night in a hotel with my son, which I accepted. I didn't mention the violence, but I told you in general about the fact that I was no longer able to play my role as a mother. It may have been just a hotel night for you or for an ordinary person, but for me it was a time when I could calm down. That night I had my son with me, which is ironic because I wanted a break. We had fun at the hotel and we were able to see things from a different perspective. I reconnected with my son, and that allowed us to be a team a few months later. I found the strength to leave his father in the midst of the COVID crisis, simply because I found the strength to take care of my son and told myself enough is enough. His father left me in misery, with no clothes, no furniture and no toys. I cried and I regretted it! I wanted to come back, but I called you back and you gave me toys for my son and clothes for him and me. In the midst of that tornado, I was and am still sick.

I have severe endometriosis which is blocking my left kidney and my liver is failing. I need to get injections every three weeks to keep me going, despite the COVID crisis. The doctors want to proceed with surgery and you continue to support me so that I don't have to go backwards. It's easy to give up, but you help me get up and move forward. Thank youuuu, thank youuuu, thank youuuu



My story is neither that simple nor the most dramatic. However, in all circumstances, a separation is a difficult period of great vulnerability.

Today, I mourn not only my separation but also the loss of the family dream that I would have liked to build. Kangaroo House is the biggest support that I can get during this transition period.

The Kangaroo House is: listening, support, kindness, it's a buffer zone... It's a safety net...

It's essential!



We were living in a very difficult family situation with a lot of tension and little fun. We contacted the Kangaroo House because we needed help and a break. We spoke at length with Josée Fortin, founder of the Kangaroo House, who listened to us, understood us and gave us her enormous moral support. Since the Kangaroo House could not accommodate us, we received emergency assistance which resulted in a night at the hotel, during which we had fun, laughed and enjoyed the swimming pool and television! It was good for us and allowed us to make a break from our rather difficult daily life. We are very grateful for this.

Thank you very much for your support. It was greatly appreciated. I wish the Kangaroo House a long life.



Thank you very much and see you next time!

During a difficult time seeking help and support, I was fortunate enough to have on my path an exceptional woman, Mrs. Josée Fortin from The Kangaroo House, who took the time to listen to me and reassure me. Despite my not knowing her, she became my friend. I know that at any time, I can call her and she will listen to me with empathy without judging me. She also gave me a gift to take my mind off things that I really needed: a night at the Super 8 for me and my daughter. My daughter was so happy! I hope that people who can will help this organization that I believe can make all the difference in the life of a family in crisis, no matter what the state of the crisis.

Thank you again a thousand times to The Kangaroo House for the support you have given me.

Read more testimony's

## **PARTNERSHIP WITH THE CHUM**

## Drop-in Daycare in Support of CHUM Staff during COVID-19

We would like to thank the entire CHUM management team, mainly Dr. Fabrice Brunet, for relying on Kangaroo House's expertise in setting up a temporary daycare center for the children of CHUM staff during the COVID-19 pandemic currently raging in Quebec.

The Kangaroo House is the first emergency and front-line center for childcare open 24/7 in Quebec. We have almost 10 years of experience in the field and it was a pleasure to offer them our services under the circumstances.

To do this, we have the collaboration of human resources and CHUM volunteers. It was a colossal job, but with the excellent work and dedication of all to the cause of the little ones, and working together, we succeeded brilliantly in meeting this challenge.

It is our duty to come to the aid of all those working in the health field, because they need all the help that they can get to continue their work in the best possible conditions.







### **BIG DRAW WINNER ONE SLEEPOVER**

*Picture: The big winner is Emmanuel Laveault with his father André Laveault, and Josée Fortin, Founder and Director the Kangaroo House, and the Director of Voyages CAA-Québec, Mrs. Charlène Baron.* 

ALL OUR CONGRATULATIONS to Mr. Emmanuel Laveault from Laval, our big winner of the One Sleepover, One Trip draw for a trip to Orlando in December 2019. The Kangaroo House is particularly proud to have offered a travel credit worth \$5,000 in collaboration with Voyages CAA-Québec. A special story was told to us by the winner when we called him to tell him the big news.

Mr. Emmanuel Laveault is a person with a big heart that shines like a star, and he has a endearing personality. We were deeply touched by his very special story surrounding his participation in the One sleepover, One trip to Orlando draw. Allow us to present to you his story surrounding the draw in his own words. Here's what he shared with us.

#### Here's my story.

I am an autistic person who loves sharing, giving and philanthropy. I am a competitor, a person who likes to participate in competitions. One night, I dreamed of a kangaroo and I had dreamed of Disney characters. Since I love dream interpretation, when I saw The Kangaroo House's draw, I made the connection. It's going to be my first time going to Florida and at a Disney amusement park. Thank you, I'm really happy. Emannuel

Emmanuel's parents also expressed the fact that there were not many resources for autistic children and that they never had the opportunity to make trips with Emmanuel when he was little. We wish him and his family an extraordinary stay in Orlando, Florida.

The Kangaroo House would also like to thank all those who participated in the draw as well as all the generous donors and partners: The Saint-Hubert Foundation, Cité Caravane, National Bank and CAA-Voyages who made it possible to offer Emmanuel and his wonderful family, Mrs. Denise Gagnon-Laveault, his mother, and Mr. André Laveault, his father, a chance to live magic moments in an enchanting and magical place.

# BACK TO THE YEAR 2019 AT THE KANGAROO HOUSE

In 2019, the Kangaroo House took our One Sleepover, One Trip project on an awareness and promotional tour throughout Quebec.

Thank you to all of those who crossed our path and to whom we introduced The Kangaroo House, the first emergency shelter for children and their families in Quebec open 24/7.

### "A BIG THANK YOU FOR YOUR ENCOURAGEMENT TO CONTINUE OUR MISSION."

- Josée Fortin and her team



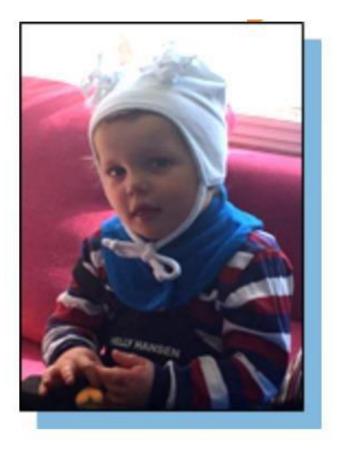
The Kangaroo house does not does not benefit from any government assistance. All these families receive help thanks to your great generosity

# Join us in making a donation for one of the five new 2020 emergency funds

Your contribution allows us to quickly come to the aid of families by offering a personalized service corresponding to their immediate needs.

# **Donate now**

## www.lamaisonkangourou.org



# THANKS TO OUR GENEROUS DONORS AND SUPPORTERS.

DONOR PLAYERS	\$ 1	\$ 1 000
DONOR EXPLORER	\$ 1 000	\$ 5 000
DONATEUR ADVENTURE	\$ 5 000	\$ 25 000
DONOR ENTREPRENEUR	\$ 25 000	\$ 100 000
DONOR SUPERHEROES	\$ 100 000	\$ 500 000

Here's some of our generous Partners, Donors and Supporters!

Partners and Donors SUPER HEROES \$100,000 - \$500, 000



Partners and Donors ENTREPRENEURS \$25,000 - \$100,000



Partners and Donors ADVENTURERS \$5,000 - \$25,000





Sponsors and Donors EXPLORERS \$1,000 to \$5,000



# Partners and Donors PLAYERS



# Other Community Partners and Supporters, Publics and private:





# TAKE CARE FROM THE KANGAROO HOUSE:)

THE KANGAROO HOUSE P. 514 524-4141 Courriel: <u>info@lamaisonkangourou.org</u> www.lamaisonkangourou.org

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